



Join Direct Works

UK's leading voice in social housing maintenance.

Affiliate Membership



Our members represent over 125 social housing organisations across the UK. Together, we maintain more than 2.2 million homes.

Established in 1999, Direct Works is a national network of repairs and maintenance specialists committed to reshaping the future of housing maintenance. Our members represent over 125 social housing organisations across the UK. Together, we maintain more than 2.2 million homes. Our members receive exclusive direct access to expert advice, training and events.

Your affiliate membership provides you with unique opportunities to network with maintenance professionals, share knowledge and expertise and positively influence the sector.

What we do

Inspiring excellence – We work with members to enhance knowledge and skills, seek new and innovative ways of working and build technical expertise to deliver excellent customer services.

Professional development – We provide opportunities for the professional development of members through collaborative working and sharing of best practice. Whether starting out in their career or looking to step up into a leadership role, we are here to support and guide them.

A national voice – We represent members' views, speaking up for the sector and raising its profile. We aim to drive up social housing standards and stand for excellence in quality and compliance, value for money, economic impact, and environmental sustainability.

Our vision and values

Our vision is to further advance excellence in social housing maintenance by responding positively to change and exploring new and innovative ways to deliver our services.

At Direct Works we are:

Dedicated. We are passionate about our work and strong advocates for the role of maintenance, repairs and asset management within housing organisations.

Pragmatic. We solve problems in a practical way. Our decisions are based on years of experience in the social housing sector.

Genuine. Our strength comes from our knowledge and understanding of the sector. We promote work of the highest professional and ethical standards.

Member benefits

As an affiliate member, you benefit from direct access to:

- **Networking opportunities with maintenance professionals from over 125 housing associations across the U.K.**
- **Member seminars and webinars**
- **Virtual and live training and events**
- **Knowledge sharing, consultation and discussion**
- **Promotion of employment opportunities**
- **Professional development opportunities**
- **Regular Exchange e-shot with opportunities to feature**
- **Affiliate membership link feature on Direct Works website**

Events

The Direct Works event programme includes face-to-face and virtual seminars, webinars and training that involve formal presentations from members, commercial companies and professional institutions. They enable networking opportunities to facilitate sharing knowledge, expertise, advice, information, and best practice. All our events are designed to be practical and engaging and offer the chance to explore the most topical issues in housing maintenance and asset management.

We also host an annual Direct Works Awards ceremony to celebrate excellence and achievements in the sector.

Throughout the year, training and events are organised and details are shared with members in advance. Details about forthcoming events are also posted on our [website](#).

Code of Conduct

Direct Works aims to drive up social housing standards and stands for excellence in quality and compliance, value for money, economic impact and environmental sustainability.

We want our affiliate members to support these aims by adhering to the following code of conduct:

1. There is a clear expectation that affiliate members will have a strong reputation, bring value and expertise and strengthen the Direct Works brand.
2. Affiliate members must offer products, services, advice and/or information that delivers tangible value. Ideally, this will be unique to this relationship and something that members can't find elsewhere and/or at a specially discounted rate.
3. Affiliate Members must provide evidence-based advice and information rather than utilising direct-selling tactics.

Failure to adhere to the code of conduct may result in membership suspension.

Membership and Prices

To become an affiliate member, visit Direct Works' website and complete the [membership registration form](#).

All affiliate membership applications are subject to the Direct Works steering group's approval.

The cost of affiliate membership for the year 2024/25 is £1150 (excl. VAT).

Membership will run for 12 months. Direct Works will contact you in advance of the renewal date and you will be asked to confirm your membership renewal.

For any queries regarding membership renewal, email membership@direct-works.co.uk.






To become a member:
Fill out our online
membership registration form

Email:
membership@direct-works.co.uk

Phone:
0161 327 1718

Contact Us

For general enquiries:

-  Contact us using our [website enquiry form](#).
-  marketing@direct-works.co.uk
-  0161 327 1718

Connect with us

