



## **Join Direct Works**

UK's leading voice in social housing maintenance.

**Membership 2023-24**



**Our members represent over 120 social housing organisations across the UK. Together, we maintain more than 2.2 million homes.**

**Established in 1999, Direct Works is a national network of maintenance specialists committed to reshaping the future of housing maintenance. Our members represent over 120 social housing organisations across the UK. Together, we maintain more than 2.2 million homes. Being a member gives you direct exclusive access to expert advice, training and events.**

## What we do

**Inspiring excellence** – We work with members to enhance knowledge and skills, seek new and innovative ways of working and build technical expertise, all with the aim of delivering excellent customer services.

**Professional development** – We provide opportunities for the professional development of members through collaborative working and sharing of best practice. Whether starting out in your career, or looking to step up into a leadership role, we are here to support and guide you.

**A national voice** – We represent members' views; speaking up for the sector and raising its profile. We drive up the standards of social housing and stand for excellence in quality and compliance, value for money, economic impact and environmental sustainability.

## Our vision and values

Our vision is to further advance excellence in social housing maintenance by responding positively to change and exploring new and innovative ways to deliver our services.

### At Direct Works we are:

**Dedicated.** We are passionate about our work and strong advocates for the role of maintenance, repairs and asset management within housing organisations.

**Pragmatic.** We solve problems in a practical way. Our decisions are based on years of experience in the social housing sector.

**Genuine.** Our strength comes from our knowledge and understanding of the sector. We promote work of the highest professional and ethical standards.

## Member benefits

As a member, you can expect:

- Seminars and webinars with top industry specialists.
- Formal and informal peer networking.
- Regular updates on industry news.
- Virtual and live training and events.
- Reduced rates for membership to the Proptech Innovation Network.
- Consultation and discussion on sector issues.
- Membership of specialist working groups.
- Exclusive members-only LinkedIn Group for networking, discussion and collaborative thinking.
- Online forum for members' questions.
- Promotion of employment opportunities.
- Opportunities to influence the voice for social housing maintenance.
- Professional development opportunities.
- Regular Exchange e-shot.

## Membership and Prices

To become a member, visit **Direct Works' website** and complete the **[membership registration form](#)**.

Membership will run annually from 1st April until 31st March.

The cost of membership for the year 2023/24 is £700 (excl. VAT).

Your membership will not automatically renew. You will be contacted by Direct Works in advance of the renewal date and you will be asked to confirm your membership renewal.

For any queries regarding membership renewal, email **[membership@direct-works.co.uk](mailto:membership@direct-works.co.uk)**.

## Events

The Direct Works event programme includes face-to-face and virtual seminars and training sessions that involve formal presentations from members, commercial companies, and professional institutions. They enable informal networking to facilitate members sharing experience, information and best practice. All our events are designed to be practical, engaging and offer you the opportunity to explore the most topical issues in housing maintenance and asset management.

We also host an annual Direct Works Awards ceremony to celebrate excellence and achievements in the sector.

Training and events are organised throughout the year, and details are shared with members in advance. Details about forthcoming events are also posted on **[our website](#)**.

Member organisations benefit from two free places to our live, in-person seminars and unlimited places to our webinars.



**Become a member, visit [Direct Works' website](#) and complete the [membership registration form](#).**





**To become a member:**  
Fill out our online  
**membership registration form**

**Email:**  
**[membership@direct-works.co.uk](mailto:membership@direct-works.co.uk)**

## Contact Us

### For general enquiries:

-  Contact us using our [website enquiry form](#).
-  [marketing@direct-works.co.uk](mailto:marketing@direct-works.co.uk)

### Connect with us

